

Recommended Cleaning & Maintenance - Cushionwood/Cushionstone

All Floors require some type of regular care to maintain their beauty. Cushionwood and Cushionstone products are easy to care for and will provide many years of satisfaction by following these simple maintenance suggestions.

Initial Cleaning After Installation

- Vacuum or sweep the floor to remove any loose dirt or grit.
- Wash the floor with cool to luke warm water using Kenbrock Maintain diluted in accordance with instructions.

Regular Maintenance

Regular Maintenance not only keeps the floor clean, but can also reduce the frequency of more extensive maintenance.

Daily

1. Sweep, mop or vacuum to remove dust and other loose particles
2. Spot clean any marks with Kenbrock Maintain in accordance with instructions

Weekly

1. Sweep, mop or vacuum to remove dust and other loose particles
2. Wash the floor with cool to luke warm water using Kenbrock Maintain diluted in accordance with instructions.

Restorative Maintenance

If over time your floor surface becomes dulled you can refurbish the surface appearance by applying a floor sealer as follows:

1. Strip the floor using Kenbrock Remove mixed with clean warm water and applied in accordance with instructions. Allow floor to dry completely.
2. When the floor is completely dry apply a very thin but even coat of undiluted Kenbrock Rejuvenate across the floor using an applicator or quality cotton mop with wringer and bucket. Please ensure the mop is slightly damp to prevent the sealer soaking into the mop. Kenbrock Rejuvenate is available in either a Satin or Gloss finish.
3. Allow to dry then apply a second coat at right angles to the first coat and allow to dry.
4. For high traffic areas apply a third coat of Kenbrock Rejuvenate.

General

- Never slide furniture or fittings over an unprotected floor and ensure flooring protectors are used under the feet of furniture and appliances.
- Keep the floor surface clear of dirt, grit, sand and other abrasive materials which can be walked into your home by the use of appropriate entrance matting. DO NOT use rubber backed mats as they can stain your new floor.
- All spillages should be removed immediately
- Do not use general household cleaners on your floor unless they are specifically for vinyl floors. Kenbrock Flooring recommends the use of Kenbrock Maintain as part of your regular floor maintenance. Use of other products may invalidate your warranty.
- DO NOT use washing up liquid or any cleaning agent that contains bleach.
- DO NOT use any kind of steam or heat mop on your SmartDrop LVT products.
- The intensity of UV light can be extreme which can result in colour fade. Do not expose your floor to direct sunlight for extended periods of time. Window coverings should be used to protect your floor from sunlight.

Trouble Shooting

Scuff Marks

These are caused by friction from foot traffic across the surface of the floor. Light scuff marks can be removed by spot cleaning with Kenbrock Maintain diluted in accordance with instructions. Heavier scuff marks may require Restorative Maintenance as per the above instructions.

Scratching

Scratching is generally caused by excessive grit, dirt or other abrasive particles on the floor. You can assist in the prevention of scratching by using appropriate entrance matting. Minor scratching may require restorative maintenance as per the above instructions. Any deep scratching or gouges in the planks will result in the individual plank/s needing to be replaced.

